

Consultancy Services for developing a National Open Source Policy and Strategy and Action Plan for Mauritius

Specific Contract No. 2014/338761

FWC BENEFICIARIES 2009 - LOT 3: Information and Communication Technologies

EuropeAid/127054/C/SER/Multi

# **Open Source Action plan for Mauritius**

Date: 30<sup>th</sup> June 2014





Project financed by European Union

ASTEC Global ICT Consortium

# National Open Source Software Action Plan for the Republic of Mauritius

"Open Mauritius, like you have never experienced IT before!"

Prepared for the Ministry of Information and Communication Technology with the support of European Union by:

#### Andrej Kositer

CEO, Agenda Open Systems; *www.agenda.si* coordinator, COKS Slovenian Open Source Competence Centre IPROK, Institute for Research and development of Open Source andrej.kositer@agenda.si

#### **Olivier Alais**

Co-founder, Soukeina; www.soukeina.com olivier@soukeina.com

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### ACTION PLAN OVERVIEW

This action plan presents a long term vision to change in depth the actual Mauritian ICT ecosystem and implement the **Open Mauritius program**. The main goal of this program is to support the open transition of Mauritius.

The main stakeholder is the National Computer Board in partnership with stakeholders described in the OSS Strategy. Public private partnerships will be highlighted in order to create a long term transition.

The Open Mauritius program is going to **boost the economy** while each Mauritian citizen will be part of the program in using labs to test new ideas, going to a coworkers' places to develop innovative projects or to create applications using open data to develop new services.

The National Computer Board and its partners will drive smoothly the change in the Mauritian society in order to create a national dynamic and become an ICT leader in the African region.

The Open Mauritius program will develop projects to:

- Build and promote a NOSECC
- Set up open ecosystem including a common knowledge platform and open cloud platform
- Create yearly Open Summit Mauritius with focus on open concepts with regional perspective in further steps
- Create content ad knowledge base about OSS, OS and OC
- Support primary and secondary schools with initiatives about OSS, OS and OC
- Support academic research on OSS, OS
- Build an open source lab to support research, technology and education initiatives on OSS, OS
- coordinate and encourage research of OSS in government use
- Support public/private partnerships;
- Start up smart open initiatives (City, energy, etc);

Thus, the open Mauritius program will review the whole ICT ecosystem and will move forward public, private and educational sectors as well as the civil society in the open world.

# NOSECC PLACE (OPENSPACE)

The **NOSECC place (OpenSpace)** is the physical core of the Open Mauritius program. Indeed, the center is a place where stakeholders, techies, students, engineers, researchers and technology enthusiasts will meet. They will also share this building with some of the NCB team dedicated to implement OSS Strategy plan and support the Open Cloud infrastructures or the team working on producing open educational contents.

The OpenSpace is also the place for entrepreneurs. They will know about the latest call for proposals on open concepts or the new public/private partnerships on Smart Cities or Smart Grids.

For the short term, when NOSECC will operate as a formal group inside the NCB, the OpenSpace can evolve as an office space inside the NCB building. But it is strongly advised to move the OpenSpace to separate building in university or Cyber City location to show the openess of the whole process and to be in the center of research activities of other stakeholders.

After relocation, it is advised to include some meeting and/or presentation rooms. With further additions in the form of training and/or hands on laboratory. After 3 years, beside office space, the OpenSpace have to offer some 3-5 rooms to support all different NOSECC activities.

### **OPEN CLOUD INFRASTRUCTURE**

GoM already has an existing datacenter and should in that context facilitate and establish a common technology platform in the form of OSS Open Cloud, to support OSS activities, pilot some technologies and gain "hands - on" experiences with OSS technologies.

Open Cloud should be Based on Open Source Cloud and virtualization technologies and solutions and use commodity HW.

Proposed functionality:

- hosting web sites for all OSS ecosystem activities
- hosting collaboration platform: forums, forge, mailing lists
- Document repository knowledge base (HowTos, User Manual, Best Practices, FAQ, docs, best practices, templates)
- SW repository content
- hosting educational content (moodle cluster) EDU curriculum and teacher training
- OSS specific IaaS, Paas and SaaS offer for Gov and stakeholders
- platform for all smart initiatives
- hosting OSS mirrors
- donating their resources to OSS projects

### KEY PERSONNEL OF NOSECC ECOSYSTEM

Implementation of OSS Policy and OSS Strategy is complex and require multiple interdisciplinary skill including technical, organizational, project management and social communities building skills, competences and experiences. Some of them may be acquired through education, schooling or self-study, while others can only be obtained through experience and collaboration with other centers of knowledge and experience.

Depending on the evolving path and time constraints, some of the tasks may be delegated to other stakeholders or external consultants/collaborators.

Success in establishing the NOSECC center is dependent on good teamwork and combining different profiles, some of the most important of which are listed below:

#### **NOSECC** COORDINATOR - LEADER (MANAGER)

Excellent knowledge about various aspects of the OSS and OS, business models and development, community building principles, ability to lead and motivate a variety of collaborators. Comprehensive overview of the technological and architectural guidelines OSS solutions. Good overview and connections with global OSS trends. Good motivator and ability to inspire people.

Excellent communication skills. Excellent project management skills.

#### NOSECC PROJECT MANAGER

Basic knowledge about OSS and OS, business models and development, ability to lead and motivate a variety of collaborators.

Communication skills. Excellent project management skills.

(as per the activity growth)

#### **OSS** RESEARCHER

Excellent knowledge of OSS business and development models, overview of the OSS technological and architectural solutions, the ability for self-learning and learning about new solutions, excellent writing skills, and preparation of documentation, knowledge of content tools – MediaWiki.

Required or desired certificates: RHCE, NCLE, LPI2

#### **OSS** APPLICATION PROGRAMMER

Good knowledge and experience with a variety of OSS software and application solutions (LAMP, MediaWiki, Joomla, WordPress, ...)

Required or desired certificates: PHP

May be delegated to stakeholders, members of OSS communities

#### **OSS System Engineer**

Excellent knowledge of system solutions OSS (Linux OS - CentOS, Open SuSE, KVM, Xen virtualization, Open Cloud), Experiences and managing mission critical OSS stack, experiences in system administration application solutions (LAMP, Java apps)

Required or desired certificates: RHCE, NCLE, LPI2

May be delegated to stakeholders, members of OSS communities

#### **OSS** SUPPORT ENGINEER

Good knowledge of many OSS tools and programs and the ability to solve user requirements and challenges

May be delegated to stakeholders, members of OSS communities

### **ACTION PLAN GANTT STRUCTURE**

Action group or action	Start date	End date
OSS strategy implementation	09/01/14 08:00 AM	09/28/17 05:00 PM
OSS Strategy approval	09/01/14 08:00 AM	09/01/14 05:00 PM
end of ST	09/01/15 08:00 AM	09/01/15 05:00 PM
end of MT	09/01/17 08:00 AM	09/01/17 05:00 PM
Activity group: Formal establishment and operation of NOSECC	09/02/14 08:00 AM	09/28/17 05:00 PM
Formal establishment of NOSECC as group inside NCB	09/02/14 08:00 AM	10/13/14 05:00 PM
Established NOSECC inside NCB	10/14/14 08:00 AM	10/14/14 05:00 PM
Establishment of NOSECC as independent body	08/26/15 08:00 AM	10/06/15 05:00 PM
NOSECC as an independent body and own place	10/07/15 08:00 AM	10/07/15 05:00 PM
NOSECC after 5 Y	09/28/17 08:00 AM	09/28/17 05:00 PM
Activity group: performance measurement of OSS strategy implementation	09/02/15 08:00 AM	09/06/17 05:00 PM
Survey and analysis after ST	09/02/15 08:00 AM	10/27/15 05:00 PM
survey and analysis of penetration of OSS in government sector	09/02/15 08:00 AM	09/15/15 05:00 PM
survey and analysis of compliance of all governemnt IT systems with the OS and interoperabiltiy	09/16/15 08:00 AM	09/29/15 05:00 PM
survey and analysis of the OSS usage in the private sector	09/30/15 08:00 AM	10/13/15 05:00 PM
survey and analysis of the OSS usage in education and research	10/14/15 08:00 AM	10/27/15 05:00 PM
Survey and analysis after MT	07/13/17 08:00 AM	09/06/17 05:00 PM
survey and analysis of penetration of OSS in government sector	07/13/17 08:00 AM	07/26/17 05:00 PM
survey and analysis of compliance of all governemnt IT systems with the OS and interoperabiltiy	07/27/17 08:00 AM	08/09/17 05:00 PM
survey and analysis of the OSS usage in the private sector	08/10/17 08:00 AM	08/23/17 05:00 PM
survey and analysis of the OSS usage in education and research	08/24/17 08:00 AM	09/06/17 05:00 PM

Activity group: to get Knowhow and knowledge of Policy implementation	09/02/14 08:00 AM	09/01/17 05:00 PM
Learning and training from available resources www	09/02/14 08:00 AM	09/01/17 05:00 PM
Training and certification programs ST	09/02/14 08:00 AM	09/01/17 05:00 PM
visit conferences and events	09/02/14 08:00 AM	09/01/17 05:00 PM
join and active in FLOSCC	10/08/15 08:00 AM	08/31/17 05:00 PM
Activity group: to build knowledge database of NOSECC (web site, documents, FAQ, manuals)	09/01/14 08:00 AM	07/31/15 05:00 PM
create and publish general content about OSS, OS, OC (Mediawiki)	09/01/14 08:00 AM	10/24/14 05:00 PM
create and publish list of SW of different categories (MediaWiki)	10/27/14 08:00 AM	12/19/14 05:00 PM
create and publish public guidelines on choosing software and technologies and OS	12/22/14 08:00 AM	02/13/15 05:00 PM
add howto install, manual, start documents for frequent SW (Mediawiki, document management)	02/16/15 08:00 AM	07/31/15 05:00 PM
create and publish FAQ for SW	10/27/14 08:00 AM	12/19/14 05:00 PM
Activity group: Awareness/promotion on OSS, OS and OC	10/15/14 08:00 AM	09/28/17 05:00 PM
to create and coordinate work groups - sH collaboration	10/15/14 08:00 AM	09/01/17 05:00 PM
Work groups initial meetings	10/15/14 08:00 AM	01/06/15 05:00 PM
WG established, with SH and leaders and plan 12m	01/07/15 08:00 AM	01/07/15 05:00 PM
WG collaboration	01/08/15 08:00 AM	09/01/17 05:00 PM
to hold the Open Summit Mauritius	04/14/15 08:00 AM	09/28/17 05:00 PM
preparation of 1st OSM	04/14/15 08:00 AM	09/28/15 05:00 PM
1st Open Summit Mauritius	09/29/15 08:00 AM	09/29/15 05:00 PM
preparation of 2nd OSM	04/13/16 08:00 AM	09/27/16 05:00 PM
2nd Open Summit Mauritius	09/28/16 08:00 AM	09/28/16 05:00 PM
preparation of 3rd OSM	04/13/17 08:00 AM	09/27/17 05:00 PM
3rd Open Summit Mauritius	09/28/17 08:00 AM	09/28/17 05:00 PM
Promotion - information distribution	01/19/15 01:00 PM	09/01/17 01:00 PM
seting up website for NOSECC, WG, projects	01/19/15 01:00 PM	02/16/15 01:00 PM

mailing list distribution	01/19/15 01:00 PM	09/01/17 01:00 PM
Regularly publicize the government plans and needs for OSS related services and solutions	01/19/15 01:00 PM	09/01/17 01:00 PM
Activity group: OS based and open e-gov	10/15/14 08:00 AM	09/01/17 05:00 PM
to create and maintain the list of all ICT systems in GOV used	10/15/14 08:00 AM	05/12/15 05:00 PM
to define a process of monitoring all new systems included	05/13/15 08:00 AM	06/23/15 05:00 PM
to monitor OS and interoperability compliance of all IT systems	06/24/15 08:00 AM	09/01/17 05:00 PM
Activity group: common Cloud platform	10/15/14 08:00 AM	01/19/15 01:00 PM
architecture and planning of Open Cloud	10/15/14 08:00 AM	10/28/14 05:00 PM
HW / SW services tender / purchase	10/29/14 08:00 AM	12/19/14 01:00 PM
installation of HW / SW	12/19/14 01:00 PM	01/02/15 01:00 PM
installation of applications	01/02/15 01:00 PM	01/16/15 01:00 PM
working Open Cloud platform	01/16/15 01:00 PM	01/19/15 01:00 PM
Activities of EDU group	01/08/15 08:00 AM	03/29/17 05:00 PM
Activities group: Technology neutral and vendor independent Syllabus	01/08/15 08:00 AM	03/02/16 05:00 PM
Overview of all ICT syllabus primary/secondary/university/tertiary (numbers, descriptions, tech neutral, included OSS content) (HI)	01/08/15 08:00 AM	05/13/15 05:00 PM
Overview of ALL Syllabus primary/secondary/university/tertiary How it use ICT as a tools (numbers, descriptions, tech neutral) (HI)	05/14/15 08:00 AM	09/16/15 05:00 PM
Content adjustment	09/17/15 08:00 AM	03/02/16 05:00 PM
Activities group: syllabus with OSS content	09/17/15 08:00 AM	03/29/17 05:00 PM
to create additional OSS syllabus content according to levels	09/17/15 08:00 AM	06/22/16 05:00 PM
to add content to official syllabus (prim/sec, univ, tertiary	06/23/16 08:00 AM	03/29/17 05:00 PM
Activities group: Trained teachers in OSS, OS and OC	01/08/15 08:00 AM	12/10/15 05:00 PM
create syllabus for ICT teachers trainig	01/08/15 08:00 AM	06/24/15 05:00 PM
create syllabus for all teachers trainig	06/25/15 08:00 AM	12/09/15 05:00 PM
Create and activate teacher OSS training	12/10/15 08:00 AM	12/10/15 05:00 PM
Activities group: OSS certification program	01/08/15 08:00 AM	11/09/16 05:00 PM

01/08/15 08:00 AM	06/24/15 05:00 PM
06/25/15 08:00 AM	12/09/15 05:00 PM
12/10/15 08:00 AM	11/09/16 05:00 PM
01/08/15 08:00 AM	02/17/16 05:00 PM
01/08/15 08:00 AM	02/17/16 05:00 PM
01/08/15 08:00 AM	04/29/15 05:00 PM
04/30/15 08:00 AM	09/16/15 05:00 PM
09/17/15 08:00 AM	02/03/16 05:00 PM
02/04/16 08:00 AM	02/17/16 05:00 PM
-	06/25/15 08:00 AM 12/10/15 08:00 AM 01/08/15 08:00 AM 01/08/15 08:00 AM 01/08/15 08:00 AM 04/30/15 08:00 AM 09/17/15 08:00 AM

# PHASE 1: SHORT TERM ACTION PLAN FRAMEWORK

Goals	Purpose	Activities	Actions to be supported by the National Computer Board	
<b>Goal 1.1</b> Creation of a	Drive the government	Activity 1.1.1 Set up an innovation centre	Coordination	
sustainable and centralized	al open policy and provide	• •	<b>Activity 1.1.2</b> Communication on open concepts and innovation	Organize events and communication
innovation	technical support	Activity 1.1.3 Development of local expertise	Identify and train local experts	
Centre		<b>Activity 1.1.4</b> Capacity building of local technicians	Identify and train local technicians	
		Activity 1.1.5 Promote the open ecosystem	Provide coordination	
<b>Goal 1.2</b> Definition of an Open Government strategy	Provide a structure to build an Open Government	Activity 1.2.1 Set up a technology neutral procurement system focus on innovation, sustainability, open concepts, reduce total cost of ownership and driven by public private partnerships	Coordinate the procurement system review	
	hub	Activity 1.2.2 Increased interoperability among systems	Coordinate the interoperability study	
		Activity 1.2.3 Support usages of open concepts	Coordinate communications on open concepts	
Goal 1.3 Implementati	Increase	Activity 1.3.1 Set up an Open Government hub	Start up a hub	
on of an Open	government al openness	Activity 1.3.2 Set up a data lab	Start up a data lab	
Government strategy		Activity1.3.3Review allgovernmentalinformationsystems	Coordinate the change through public private partnerships	
		Activity 1.3.4 Build an adapted platform for open government	Coordinate the change through public private partnerships	

Goals	Purpose	Activities	Actions to be supported by the National Computer Board
		<b>Activity 1.3.5</b> Start up a smart open energy initiative	Coordinate the initiative
		Activity 1.3.6 Start up an open Smart Cities initiative	Coordinate the initiative
		Activity 1.3.7 Support innovative projects based on open concepts	Launch open initiatives, calls for proposal and public/private partnerships
			Total

### SHORT TERM ACTIVITY FRAMEWORK

Activities	Tasks	Targets
Activity 1.1.1 Setup an innovation	<b>Task 1.1.1.1</b> Benchmark and feasibility study	<b>Target 1.1.1.1</b> Benchmark and feasibility study report
centre location	<b>Task 1.1.1.2</b> Build a management team	<b>Target 1.1.1.2</b> At least a core management for the innovation centre
	Task 1.1.1.3 Find a place	<b>Target 1.1.1.3</b> At least a place to welcome a technical support centre, a fablab, a co- worker place, a smart open energy initiative and a data lab
Activity 1.1.2 Communication on	<b>Task 1.1.2.1</b> Communicate on open concepts in medias	<b>Target 1.1.2.1</b> Reach at least 25% of the population
open concepts and innovation	Task1.1.2.2Organizepromotional events	<b>Target 1.1.2.2</b> Organize 2 promotional events
Activity 1.1.3 Development of local expertise	<b>Task 1.1.3.1</b> Identify local experts	<b>Target 1.1.3.1</b> Identify at least 10 local experts
expertise	Task1.1.3.2Identifyinternational trainers	<b>Target 1.1.3.2</b> Identify at least 2 international trainers
	<b>Task 1.1.3.3</b> Train local experts	<b>Target 1.1.3.3</b> Give at least 20 days of trainings
Activity 1.1.4 Capacity building of local technicians	<b>Task 1.1.4.1</b> Identify a technical team	<b>Target 1.1.4.1</b> Identify at least 5 technicians from the activity 1.1.2
	Task 1.1.4.2 Study technical needs	<b>Target 1.1.4.2</b> Identify technical needs for each stakeholders
	<b>Task 1.1.4.3</b> Build technical communication tools	Target1.1.4.3Provideatleast3communication tools
		<b>Target 1.1.4.4</b> Use at least one of these communication each working day

Activities	Tasks	Targets
Activity 1.1.5 Promote the open ecosystem	<b>Task 1.1.5.1</b> Organize events with stakeholders	Target 1.1.5.1 Organize at least 2 events
	Task1.1.5.2Providecommunication tools	Target1.1.5.2Provideatleast3communication tools
	Task1.1.5.3Communicatewith stakeholders	<b>Target 1.1.5.3</b> Use at least one of these communication each working day
Activity 1.2.1 Set up a technology neutral procurement	Task 1.2.1.1 Review the actual procurement system	Target 1.2.1.1 Provide a review report
system focus on innovation, sustainability, open concepts, reduce total cost of ownership and driven by public private partnerships	<b>Task 1.2.1.2</b> Design an adapted procurement system	<b>Target 1.2.1.2</b> Provide a procurement system focusing on open concepts
Activity 1.2.2 Increased interoperability among	Task 1.2.2.1 Review actual systems	<b>Target 1.2.2.1</b> Provide a review and recommendation report
systems	Task 1.2.2.2 Design an adapted system	Target 1.2.2.2 Implement recommendations
Activity 1.2.3 Support usages of open concepts	Task1.2.3.1Promoteopenconcepts tostakeholders	<b>Target 1.2.3.1</b> Promote open concepts with each stakeholders
	<b>Task 1.2.3.2</b> Organize events on open concepts	Target 1.2.3.2 Organize at least 2 events
Activity 1.3.1 Set up an Open Government hub	<b>Task 1.3.1.1</b> Design of an open government strategy	<b>Target 1.3.1.1</b> Provide an open government strategy document
	<b>Task 1.3.1.2</b> Design of an open government action plan	<b>Target 1.3.1.2</b> Provide an open government action plan document
	<b>Task 1.3.1.3</b> Set up of an open government hub with local and international experts	<b>Target 1.3.1.3</b> Have a least 3 local experts and 3 international experts

Activities	Tasks	Targets
	<b>Task 1.3.1.4</b> Communicate on the hub success stories	Target 1.3.1.4At least 3 success storypublished in media
<b>Activity 1.3.2</b> Start up a data lab	Task 1.3.2.1 Design of an open data strategy	<b>Target 1.3.2.1</b> Provide an open data strategy document
	<b>Task 1.3.2.2</b> Design of an open data action plan	<b>Target 1.3.2.2</b> Provide an open data action plan document
	Task 1.3.2.3 Start-up of the data lab	<b>Target 1.3.2.3</b> Have a least 3 local experts and 3 international experts
	<b>Task 1.3.2.4</b> Communicate on the lab success stories	Target 1.3.2.4At least 3 success storypublished in media
Activity 1.3.3 Review all governmental	<b>Task 1.3.3.1</b> Basis study on current information systems	Target 1.3.3.1 Provide a basis study report
information systems through public private partnerships	8	<b>Target 1.3.3.2</b> Provide tenders for all governmental information systems
Activity 1.3.4 Build an adapted platform for open government through public private partnerships	Task 1.3.4.1 Start up an open cloud platform	<b>Target 1.3.4.1</b> Provide an adapted open cloud platform
	Task 1.3.4.2 Promote the open cloud platform	Target1.3.4.2Havealeast10000connexions every day
	<b>Task 1.3.4.3</b> Communicate on open cloud success stories	Target 1.3.4.3At least 3 success storypublished in media
	· ·	<b>Target 1.3.4.4</b> Provide an adapted knowledge and support platform
		<b>Target 1.3.4.5</b> Have a least 10 000 connexions every day

Activities	Tasks	Targets
	<b>Task 1.3.4.6</b> Communicate on the knowledge and support platform success stories	<b>Target 1.3.4.6</b> At least 3 success story published in media
	<b>Task 1.3.4.7</b> Start up an open data platform	<b>Target 1.3.4.7</b> Provide an open data platform
	Task 1.3.4.8 Promote the open data platform	Target1.3.4.8Havealeast1000connexions every day
	<b>Task 1.3.4.9</b> Communicate on success stories	<b>Target 1.3.4.9</b> At least 3 success stories published in media
	<b>Task 1.3.4.10</b> Start up a developer forge	Target 1.3.4.10 Have a national forge
	Task1.3.4.11Promotethedeveloper forge	<b>Target 1.3.4.11</b> Have a least 3 alive projects in the forge
	Task1.3.4.12Communicateon the forge success stories	<b>Target 1.3.4.12</b> At least 3 success stories published in media
Activity 1.3.5 Start up a smart open	Task 1.3.5.1 Need analysis	Target 1.3.5.1 Need analysis report
energy initiative	Task 1.3.5.2 Benchmark	Target 1.3.5.2 Benchmark report
	Task 1.3.5.3 Organize a team	Target 1.3.5.3 At least 4 people in the team
	Task 1.3.5.4 Start-up projects	Target 1.3.5.4 At least 2 projects started up
	<b>Task 1.3.5.5</b> Communicate on success stories	<b>Target 1.3.5.5</b> At least 3 success stories published in a media
<b>Activity 1.3.6</b> Start up an open Smart Cities initiative	Task 1.3.6.1 Need analysis	Target 1.3.6.1 Need analysis report
	Task 1.3.6.2 Benchmark	Target 1.3.6.2 Benchmark report
	Task 1.3.6.3 Organize a team	Target 1.3.6.3 At least 4 people in the team
	Task 1.3.6.4 Start-up projects	Target 1.3.6.4 At least 2 projects started up

Activities	Tasks	Targets
Activity 1.3.7	Task 1.3.7.1 Needs basis study	Target 1.3.7.1 Provide a need basis report
Support innovative projects based on open concepts		<b>Target 1.3.7.2</b> At least 3 international experts and 3 national experts
	<b>Task 1.3.7.2</b> Calls for proposal on innovative projects	Target 1.3.7.2 Launch calls for proposal
	Task 1.3.7.3 Entrepreneurs in residence	<b>Target 1.3.7.3</b> Have at least 10 national and international entrepreneurs in residence
	<b>Task 1.3.7.4</b> Public private partnerships	<b>Target 1.3.7.4</b> Build at least 2 public private partnerships
	Task 1.3.7.5 Communicate on success stories	<b>Target 1.3.7.5</b> At least 3 success story published in media

### PHASE 2: MEDIUM TERM ACTION PLAN FRAMEWORK

Goal	Purpose	Activities	Actions to be supported by the National Computer
<b>Goal 2.1</b> Set up an Open		<b>Activity 2.1.1</b> Organize Open ICT events	Coordinate events
ecosystem including all major		Activity 2.1.2 Set up a common knowledge platform	Coordinate
stakeholders		Activity 2.1.3 Set up an open cloud platform	Coordinate
		Activity 2.1.4 Set up a fablab network	Coordinate the fablab network project
Goal 2.2 Set up a	Guaranty an open and neutral access	Activity2.2.1Developtechnologyneutralandvendor independentprograms	Provide technical expertise
technology neutral open educational system	to Education	Activity 2.2.2 Add basis of programming in school programs	Provide technical expertise
		Activity 2.2.3 Certify teachers on open concepts	Coordinate training and certification
<b>Goal 2.3</b> National	Increase national	Activity 2.3.1 Organize Internet governance events	Organize events
awareness of Open Concepts	awareness on open concepts	Activity 2.3.2 Set up a co- working network	Build and coordinate the network
		Activity 2.3.3 Support innovative projects based on open concepts	Write calls for proposal
Goal 2.4 Integrated and	Support and create national	<b>Activity 2.4.1</b> Having a community room at the innovation centre	Facilitate the activity

Goal	Purpose	Activities	Actions to be supported by the National Computer
active OSS communities	OSS communities	Activity 2.4.2 Manage the innovation centre's fablab	Facilitate the activity
	linked to international communities	Activity 2.4.3 Take part in evens, workshops and conferences	Facilitate the activity
			Total

### MEDIUM TERM ACTIVITY FRAMEWORK

Activities	Tasks	Targets
Activity 2.1.1	Task 2.1.1.1 Needs analysis	Target 2.1.1.1 Needs analysis report
Organize Open ICT events	<b>Task 2.1.1.2</b> Build a speaker pool	Target2.1.1.2Atleast3nationalexperts and 3 international experts
	Task2.1.1.3Invitestakeholders	<b>Target 2.1.1.3</b> At least 10 stakeholders per meetings
	<b>Task 2.1.1.4</b> Organize workshops / conferences / summits	Target 2.1.1.4 At least one meeting
Activity 2.1.2	Task 2.1.2.1 Needs analysis	Target 2.1.2.1 Needs analysis report
Set up a common knowledge platform	Task2.1.2.2Developinginternally the platform	<b>Target 2.1.2.2</b> An open platform with open contents is available online
	<b>Task 2.1.2.3</b> Communicate on the common knowledge platform success stories	<b>Target 2.1.2.3</b> At least 3 success stories published in media
Activity 2.1.3	Task 2.1.3.1 Needs analysis	Target 2.1.3.1 Needs analysis report
Set up an open cloud platform	Task2.1.3.2Developinginternally the platform	<b>Target 2.1.3.2</b> An open platform with open contents is available online
		<b>Target 2.1.3.3</b> At least 3 success stories published in media
Activity 2.1.4 Set up a fablab	Task 2.1.4.1 Needs analysis	Target 2.1.4.1 Needs analysis report
network	<b>Task 2.1.4.2</b> Opening fablab with different stakeholders	<b>Target 2.1.4.2</b> At least 3 fablabs are open in Mauritius
	Task 2.1.4.3 Communicate	Target 2.1.4.3 At least 3 medias talk

Activities	Tasks	Targets
	on the project	about the project
	fablab network to the	<b>Target 2.1.4.4</b> At least 3 partnerships are established with non-Mauritian fablabs
	<b>Task 2.1.4.5</b> Communicate on fablabs success stories	<b>Target 2.1.4.5</b> At least 3 success stories published in media
Activity 2.2.1	Task 2.2.1.1 Needs analysis	Target 2.2.1.1 Needs analysis report
Develop technology neutral and vendor independent programs	<b>Task 2.2.1.2</b> Design adapted programs	<b>Target 2.2.1.2</b> At least one program including open source software, open hardware and capacity building is design
	<b>Task 2.2.1.3</b> Communicate on program success stories	<b>Target 2.2.1.3</b> At least 3 success stories published in media
Activity 2.2.3	Task 2.2.3.1 Needs analysis	Target 2.2.3.1 Needs analysis report
Add basis of programming in school programs	Task 2.2.3.2 Design adapted programs	<b>Target 2.2.3.2</b> At least one program including coding is designing
		<b>Target 2.2.3.3</b> At least 3 success stories published in media
Activity 2.2.4	Task 2.2.4.1 Needs analysis	Target 2.2.4.1 Needs analysis report
Certify teachers on open concepts	Task 2.2.4.2 Train teachers	<b>Target 2.2.4.2</b> 90% of the ICT teacher are trained
	Task 2.2.4.3 Certify teachers	Target 2.2.4.3 80% of the ICT teacher are certify
Activity 2.3.2	Task 2.3.2.1 Needs analysis	Target 2.3.2.1 Needs analysis report
Set up a co-working network	<b>Task 2.3.2.2</b> Opening co- working locations	<b>Target 2.3.2.2</b> At least one co-working location is open

Activities	Tasks	Targets
	Task 2.3.2.3 Communicate on the project	<b>Target 2.3.2.3</b> At least 3 media sources talked to about the project
		<b>Target 2.3.2.4</b> At least 3 partnerships are established with non-Mauritian co-working locations
		<b>Target 2.3.2.5</b> At least 3 success stories published in media
Activity 2.3.3 Support innovative projects based on open concepts		<b>Target 2.3.3.1</b> Provide a need basis report
	,	<b>Target 2.3.3.2</b> At least 3 international experts and 3 national experts
		Task 2.3.2.4 Link the local co-workingnetworktototheinternationalco-workingnetwork
	Task 2.3.3.4 Entrepreneurs in residence	Task 2.3.2.5 Communicate on the lab success stories
	<b>Task 2.3.3.5</b> Public private partnership	Task 2.3.3.1 Needs basis study
	<b>Task 2.3.3.6</b> Communicate on success stories	<b>Target 2.3.3.6</b> At least 3 success stories published in media
<b>Activity 2.4.1</b> Having a community room at the innovation centre	, , ,	<b>Target 2.4.1.1</b> At least equipment to startup projects
	Task 2.4.1.2 Starting up projects	Target 2.4.1.2 At least 3 projects
	<b>Task 2.4.1.4</b> Communicate on success stories	Target2.4.1.3At least 3 successstories published in media

Activities	Tasks	Targets
Activity 2.4.2 Manage the innovation centre's fablab	<b>Task 2.4.2.1</b> Planning the fablab	Target2.4.2.1At least equipment tostart-up projects
	Task 2.4.2.2 Starting up projects	Target 2.4.2.2 At least 3 projects
	<b>Task 2.4.2.3</b> Communicate on success stories	Target2.4.2.3At least 3 successstories published in media
Activity 2.4.3 Take part of evens, workshops and conferences	lask 2.4.3.1 Follow up on	<b>Target 2.4.3.1</b> have at least contacts with at least 3 event organizers in Africa
	Task 2.4.3.2 Be part of events in Africa	<b>Target 2.4.3.2</b> Take part of at least 3 events in Africa

### PHASE 3: LONG TERM ACTION PLAN FRAMEWORK

Goal	Purpose	Activities	Actions to be supported by the National Computer Board
<b>Goal 3.1</b> Development of an open ICT	Implement sustainable open business models	Activity 3.1.1 Promote open models in ICT private sector	Organize events
sector		Activity 3.1.2 Support public tenders including open concepts through public/private partnerships	Coordinate
Goal 3.2 Support of open research	Encourage innovation	Activity 3.2.1 Promote thesis in the open concepts sector and big data	Provide scholarships
and development activities		<b>Activity 3.2.2</b> Set up open University labs	Provide technical expertise
		Activity 3.2.3 Encourage university level workshops on open concepts	Provide experts
<b>Goal 3.3</b> Creation of a	and free access	,	Provide technical expertise
more equitable society through the increased access to open	to knowledge	Activity 3.3.2 Promote open educational resource program	Provide technical expertise
and free information		Activity 3.3.3 Reduce connectivity cost	Provide technical expertise
		Activity 3.3.4 Increase access to Internet infrastructures	Provide technical expertise

Goal	Purpose	Activities	Actions to be supported by the National Computer Board
			Total

### LONG TERM ACTIVITY FRAMEWORK

Activities	Tasks	Targets
Activity 3.1.1	Task 3.1.1.1 Needs analysis	Target 3.1.1.1 Need analysis report
Promote open models in ICT private sector	<b>Task 3.1.1.2</b> Adapted open models workshops	<b>Target 3.1.1.2</b> At least 2 workshops with at least 10 stakeholders
Activity 3.1.2 Support public tenders	<b>Task 3.1.2.1</b> Needs analysis in the public sector	Target 3.1.2.1 Needs analysis report
including open concepts	Task 3.1.2.2 Write specific tenders	<b>Target 3.1.2.2</b> At least one tender per public entity
Activity 3.2.1 Promote thesis in the	<b>Task 3.2.1.1</b> Build a public/private consortium	Target3.2.1.1At least3nationalexperts and 3 international experts
open concept sector	Task 3.2.1.2 Identify future PhD students	<b>Target 3.2.1.2</b> At least 20 PhD students identified
	<b>Task 3.2.1.3</b> Ask for thesis proposal	<b>Target 3.2.1.3</b> At least 10 thesis proposal received
	<b>Task 3.2.1.4</b> Propose scholarships to the selected students	<b>Target 3.2.1.4</b> At least 5 scholarships distributed
Activity 3.2.2	Task 3.2.2.1 Needs analysis	Target 3.2.2.1 Needs analysis report
Set up open University lab	<b>Task 3.2.2.2</b> Identify students and university fellows	<b>Target 3.2.2.2</b> At least 20 people identified
	<b>Task 3.2.2.3</b> Open a lab	Target 3.2.2.3 At least one room with lab equipment
	<b>Task 3.2.2.4</b> Communicate on the lab success stories	<b>Target 3.2.2.4</b> At least 3 success stories published in media
Activity 3.2.3	Task 3.2.3.1 Needs analysis	Target 3.2.3.1 Needs analysis report
Encourage university	Task 3.2.3.2 Build speaker pool	Target 3.2.3.2 At least 6 speakers

Activities	Tasks	Targets
1	Task 3.2.3.3 Invite stakeholders	Target 3.2.3.3 At least 10 stakeholders
open concepts	Task 3.2.3.4 Organize workshops	Target 3.2.3.4 At least 2 workshops
Activity 3.3.1 Promote distance	<b>Task 3.3.1.1</b> Needs analysis and benchmark	<b>Target 3.3.1.1</b> Needs analysis and benchmark report
learning	<b>Task 3.3.1.2</b> Design of distance learning program	<b>Target 3.3.1.2</b> At least one program design in partnership with at least 3 international entities
Activity 3.3.2 Promote open	<b>Task 3.3.2.1</b> Needs analysis and benchmark	<b>Target 3.3.2.1</b> Needs analysis and benchmark report
educational resource program	<b>Task 3.3.2.2</b> Design of open educational resource program	<b>Target 3.3.2.2</b> At least one program design in partnership with at least 3 international entities
Activity 3.3.3 Reduce connectivity	<b>Task 3.3.3.1</b> Need analysis and benchmark	<b>Target 3.3.3.1</b> Need analysis and benchmark report
cost	<b>Task 3.3.3.2</b> Action plan and activities to reduce connectivity cost	<b>Target 3.3.3.2</b> National connectivity cost reduced from 25%
Activity 3.3.4 Increase access to	<b>Task 3.3.4.1</b> Need analysis and benchmark	<b>Target 3.3.4.1</b> Needs analysis and benchmark report
Internet infrastructures	<b>Task 3.3.4.2</b> Action plan and activities to increase access to Internet infrastructures	Target 3.3.4.2 Increase Internet user to 70% (http://data.worldbank.org/indicator/IT. NET.USER.P2)

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